## **Mustang Park Homeowner Guidance**

The purpose of this document is to give guidance on HOA processes to homeowners who may have questions.

- 1. Items that do not require an ACC application are:
  - Installing AstroTurf in the yard.
  - Basketball Hoop on the driveway.
  - Garage Sale Sign (assuming the signs are removed after sale is over).
  - Planting Flowers in the Flower Beds.
  - Reworking the sprinkler system.
  - For Sale Sign in the yard.
- 2. For all other items, complete an ACC application available on Mustang Park HOA website. There is also a list of supplemental documents that will be required in Attachment 1.
- 3. The HOA can not mediate, between two homeowners, unless it is warranted.
- 4. Approved wooden fence color is:
  - Semi Transparent Neutral Base
  - o 101YB, 107-1Y34,109-30
  - Valspar exterior stain, Pinebark (Original)
- 5. Approved Wooden Garage Door Color is:
  - o Ready Seal
  - o Dark Walnut
  - o **#125**
- 6. Fence requirements:
  - Lots of 80 Feet in width may construct an 8 ft high fence.
  - Lots of 60 Feet in width may only construct a 6 ft. high fence.
- 7. Here are Links that you may want to review:
  - Mustang Park HOA Website: <a href="https://www.mustangparkhoa.com/homepage.aspx">https://www.mustangparkhoa.com/homepage.aspx</a>
  - Your HOA Account Portal: <a href="https://frontsteps.cloud/CaliberWeb2">https://frontsteps.cloud/CaliberWeb2</a> Legacy#!/
- 8. Contacts:
  - HOA Manager: propertymanagement@mustangparkhoa.com
  - Board of Directors: <u>boardofdirectors@mustangparkhoa.com</u>
- 9. Existing Agreements
  - Clubhouse Cleaning by Gold Medal
    - Clean restrooms and restock essentials.
    - Empty trash cans
    - Sweep floor in Amenity center and wipe down counters.
    - This is done three times a week
  - Landscaping by D&D Mowing
    - This is done once a week, less in winter time.
  - Pool Cleaning by Gold Medal Service is conducted three times a week.
  - Pond Maintenance by Magnolia Fisheries
    - o Chemicals are checked once a week.

- Fire Extinguishers are inspected on an Annual Basis to ensure reliability.
  - The location of the Fire Extinguisher is by the entry door to the Clubhouse.
  - This is done by a National Company who specializes in Fire Safety.
- Playground Maintenance
  - o Playgrounds are inspected every year by the same company.
  - This is done for safety, but also insurance purposes by the same company that has done it for the last several years.
- Dog Waste Stations are maintained by Pet Waste, Inc.
  - Stations are cleaned on a weekly basis.

## 10. Flock Camera's.

- While the HOA gets a picture of every license plate that enters the community, we are not able to share that with homeowners.
- o If a crime has been committed, we would share that information with the Police.
- 11. General Business practices for the HOA
  - Any general work will require 3 bids
  - Any work that falls under the category of an existing agreement will require only 1 bid.
- 12. Clubhouse information
  - Clubhouse Wifi
    - o ID: MP\_Clubhouse
    - o Password: A11th3H0r\$3\$!
  - Clubhouse amenities can be reserved on Mustang Park HOA website.
    - You will need a signed reservation agreement, see Attachment 2.
      - Photos of various areas of the clubhouse (5 to 6) should be taken before and after the event, sent to the email of the Manager.
      - o You will also need to clean the Clubhouse when done, see Attachment 3.
  - A waiver is required for the Pool, see Attachment 4.
  - A waiver is also required for the Gym, see Attachment 5.
- 13. When homeowners elect to partake in an Zumba class on the premises of the Clubhouse, they are required to complete a waiver that is included in Attachment 6.

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